

MDYN-43 - MOC MB-240T00 - MICROSOFT DYNAMICS 365 FIELD SERVICE

Categoria: **Dynamics 365**

INFORMAZIONI SUL CORSO



Durata:
4 Giorni



Categoria:
Dynamics 365



Qualifica Istruttore:
Microsoft Certified
Trainer



Dedicato a:
Consulente Dynamics



Produttore:
Microsoft

OBIETTIVI

Learn how to effectively configure a Dynamics 365 for Field Service implementation to maximize the tools and features available to efficiently manage a mobile work force.

PREREQUISITI

This course is designed for IT professionals with experience or interest in delivering Field Service solutions for large-scale customers.

CONTENUTI

Configure Microsoft Dynamics 365 Field Service

Configure bookable resources in Dynamics 365 Field Service

Schedule crews, facilities, and resource pooling in Dynamics 365 Field Service

Work order management in Dynamics 365 Field Service

Incident types in Dynamics 365 Field Service

Inspections in Dynamics 365 Field Service

Manage scheduling options in Dynamics 365 for Field Service

Customize the schedule board in Dynamics 365 Field Service

Deploying Resource Scheduling Optimization

Get started with the Dynamics 365 Field Service Mobile application

Customize and configure the Dynamics 365 Field Service Mobile application

Integrate Dynamics 365 Remote Assist with Dynamics 365 Field Service

Customer assets in Dynamics 365 Field Service

Set up Field Service to create work orders from IoT data

Create custom apps for Dynamics 365 Field Service

Gather customer feedback with Dynamics 365 Customer Voice

INFO

Esame: MB-240 - Microsoft Dynamics 365 Field Service Functional Consultant

Materiale didattico: Materiale didattico ufficiale Microsoft in formato digitale

Costo materiale didattico: incluso nel prezzo del corso a Calendario

Natura del corso: Operativo (previsti lab su PC)