# pcsnet

# AGSC-11 - EXIN LEAN IT FOUNDATION
Categoria: **Agile & Scrum**

## INFORMAZIONI SUL CORSO

| Durata: | Categoria: | Qualifica Istruttore: | Dedicato a: | Produttore: |
|---|---|---|---|---|
| 3 Giorni | Agile & Scrum | Docente accreditato EXIN | Manager | EXIN |

## OBIETTIVI

Upon completion of the training and examination related to this qualification, a successful candidate will be familiar with the principles of the Lean philosophy and in particular with the application of this philosophy within an IT-environment. Through understanding customer value, the processes that deliver this value, the way to manage performance, the way to organize and the required attitude andbehavior, IT organizations are helped to develop a continuous improvement mindset. Lean IT is complementary to all other best practice methods (such as ITIL or PRINCE2).
Specifically the candidate should understand:
- The principles underlying the Lean philosophy
- The importance of understanding and delivering customer value
- The way Lean looks at processes and the waste within them
- How to measure performance and the key determinants of performance
- What the organizational requirements are when implementing Lean, including the use of visual management tools
- Which behavior and attitude is necessary for Lean to be successful within an IT organization
- The DMAIC problem-solving model
- How these Lean principles can be applied within an IT organization

## PREREQUISITI

Basic problem solving principles

## CONTENUTI

- Course Introductions
- Introduction
- Lean
- Key Principles of Lean
- Characteristics of Lean IT
- Structuring Lean IT
- Customer
- Process
- Performance

- Organization
- Behavior and Attitude
- Kaizen

## INFO

**Esame:** EXIN Lean IT Foundation - erogato da EXIN, costo incluso nel prezzo del corso a Calendario.

**Materiale didattico:** Materiale didattico ufficiale

**Costo materiale didattico:** incluso nel prezzo del corso a Calendario

**Natura del corso:** Teorico Metodologico